



Angus Community Planning Partnership

Single Outcome Agreement

2009/10 FULL YEAR PROGRESS REPORT

Scottish Government

September 2010



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SECTION 1 INTRODUCTION

The Angus Community Planning Partnership is pleased to submit this report on progress on the Angus Single Outcome Agreement during 2009/2010.

Delivery of the SOA in Angus is devolved to thematic partnership groups, with 6 monthly reports submitted to a Single Outcome Agreement Implementation Group. This document therefore provides an overview of progress, and provides links to the much more detailed full-year progress reports which were prepared by thematic groups in June 2010. These include progress on indicators and actions 'below the waterline' as well as the SOA indicators themselves. Some SOA indicators are also referenced in the Angus Citizen Survey 2009 where new baseline data was established.

The Angus Community Planning Partnership acknowledges that identifying the right indicators which allow us to accurately report on, and shape, long-term improvement, is an on-going process. For this reason a companion document – 'Outcome Trends and Projections' is also being developed. This demonstrates our current progress in identifying a set of indicators available nationally and locally that can provide reliable trend data and allows us to compare our progress with that of Scotland as a whole and against the best performing local authority area. Work in this area continues.

Since the last report to Scottish Government, Best Value Audits have been carried out in two Angus partner agencies: Angus Council and Tayside Police and Tayside Joint Police Board. As a result, a number of improvement actions have been identified and are being implemented.

The Best Value 2 Audit also covered community planning arrangements in Angus and it was noted that:

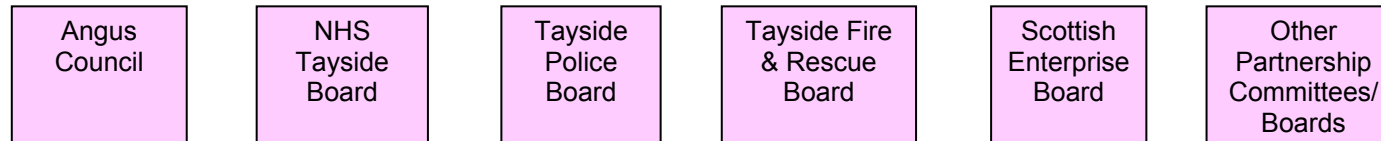
'The newly formed SOA Implementation Group is being robust in monitoring and challenging those charged with delivering the SOA. As ACPP develops clearer long-term objectives, this will help provide a firmer basis for assessing how stretching and ambitious its plans are.'

Angus Council is also in the process of developing a new Corporate Plan for 2011 – 15. It is intended that the new plan will be structured around the vision, values, priorities and local outcomes identified in the SOA.

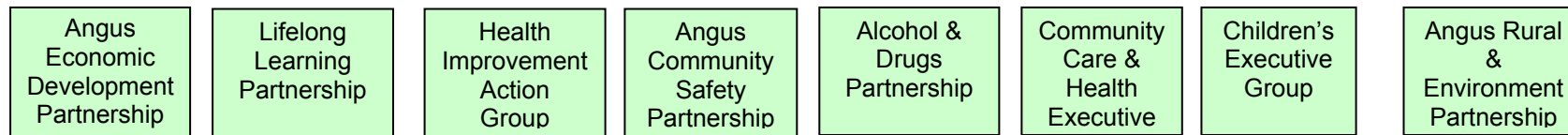
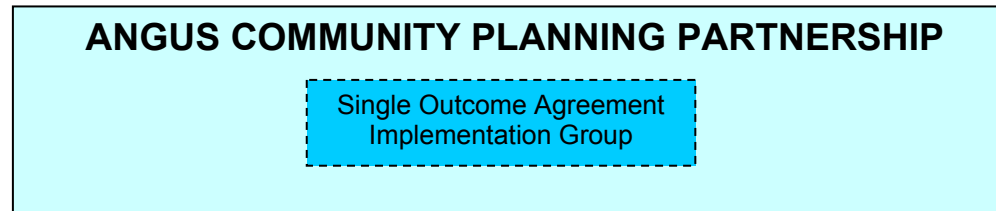
The council and its partners have a vision for the area which reflects the local context. We have recently further improved how we will work together. We are working on identifying and clarifying the outcome measures needed across the themes of the community plan to help demonstrate progress against longer-term improvements that we are trying to achieve for the local area.

Angus Community Planning Partnership Structure

Formal members as per Local Government Scotland Act 2003
Governance and Accountability of SOA



Leadership and Management of process and Single Outcome Agreement



Management of the implementation of partnership work in Angus

The Angus Community Planning Partnership is in the process of rationalising the above structure, moving to five Thematic Partnerships to reflect the five revised priorities. (See Section 4).

SECTION 2 PERFORMANCE SUMMARY BY NATIONAL OUTCOME

National Outcome	Scottish Government Theme	Overall Performance
NO 1	Business	↑ (4 of 7 indicators exceeded or met target)
NO 2	Employment Opportunities	↑ (2 of 3 indicators exceeded or met target)
NO 3	Research and Innovation	↓ (1 of 3 indicators exceeded or met target)
NO4	Young People	→ (4 of 8 indicators exceeded or met target)
NO 5	Children	↑ (2 of 3 indicators exceeded or met target)
NO 6	Healthier Lives	↓ (6 of 13 indicators exceeded or met target)
NO 7	Inequalities	↑ (4 of 5 indicators exceeded or met target)
NO 8	Children, Young People and Families	→ (4 of 8 indicators exceeded or met target)
NO 9	Crime	↑ (5 of 7 indicators exceeded or met target)
NO 10	Sustainable Places	↑ (4 of 4 indicators exceeded or met target)
NO 11	Communities	↑ (8 of 9 indicators exceeded or met target)
NO 12	Environment	↑ (2 of 3 indicators exceeded or met target)
NO 13	National Identity	↑ (2 of 2 indicators exceeded or met target)
NO 14	Environmental Impact	↑ (2 of 3 indicators exceeded or met target)
NO 15	Public Services	↑ (5 of 6 indicators exceeded or met target)

Key:

<p style="text-align: center;">↑</p> <p style="text-align: center;">→</p> <p style="text-align: center;">↓</p>	<p>Exceeded Target</p> <p>Met Target</p> <p>Below Target</p>	<p>EDP Economic Development Partnership</p> <p>LLP Lifelong Learning Partnership</p> <p>HIAG Health Improvement Action Group</p> <p>CSP Community Safety Partnership</p> <p>ADP Alcohol and Drugs Partnership</p> <p>CCHEG Community Care & Health Exec Group</p> <p>CSEG Children's Services Exec Group</p> <p>AREP Angus Rural & Environment Partnership</p>
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SECTION 3 PROGRESS AGAINST NATIONAL OUTCOMES

National Outcome 1

National Outcome 1: <i>We live in a Scotland that is the most attractive place for doing business in Europe</i>			
Local Outcomes	Indicators	Status Against Target	Progress
Sustainable business growth in Angus is achieved	<ul style="list-style-type: none"> New enterprise start ups (EDP) 	↑	2005-2008 (4 yr average) 340 2.05% of Scotland and 29.08% of Tayside
	<ul style="list-style-type: none"> The Angus proportion of the total new business start-ups supported by the Business Gateway contract across Scotland (EDP) 	→	2009/10 Angus 205 (1.9% of Scotland and 28.1% of Tayside)
Growth in tourism in Angus is achieved	<ul style="list-style-type: none"> Total number of visitors to the following Angus attractions: 		09/10
	Arbroath Abbey	↓	13,190
	Carnoustie Golf Resort (3 golf courses)	→	17,500
	Glamis Castle	↓	102,282
	Pictavia (EDP)	↑	5,995
	<ul style="list-style-type: none"> Income generated via Carnoustie Country (EDP) 	↓	09/10 £677.076

For full details of Indicators and delivery plans, see Angus Economic Development Partnership Full Year (2009/10) Progress Report on www.angus.org.uk

Achievements

Despite a deep recession the rate of new enterprise starts in Angus relative to Scotland exceeded the 2% target in 2008, the latest year for which data is available. Anecdotal evidence from Business Gateway suggests that this achievement has been maintained since then.

Although the latest figures available date to 2005, the 3 year business survival rate in Angus consistently exceeds that of Scotland as a whole.

Angus Council has appointed one full-time and three part-time business advisers to support those (80%) businesses that fall between the criteria for being able to access assistance from Business Gateway and Scottish

Enterprise. Within their first 12 months, they offered support and advice to 122 local companies.

With the support of the Angus Social Economy Partnership, the Angus Association of Voluntary Organisations made a successful bid for government funding to employ an officer to support social enterprises (voluntary and not-for-profit organisations providing local services) in Angus.

A food and drink industry group was established to encourage a greater use of seasonal Angus produce by restaurants and accommodation providers and an application has been made to Europe to secure protected status for the Forfar Bridie – similar to that in place for the Arbroath Smokie.

In partnership with Outdoor Angus which is a group of 26 activity tourism businesses, a new brochure was produced and a new website was launched showcasing a wide range of outdoor activities in the area, from rock climbing to mountain biking.

Golf marketing under the Carnoustie Country brand received a facelift with a new and improved website and the establishment of a golf industry group to introduce more stay and play packages and attract more tournaments to the area.

Below target indicators

The slight reduction in visitor numbers can be attributed to the economic downturn. Early indications for 10/11 are that visitor numbers are increasing.

Delivering on Outcomes – the way ahead

The Angus Economic Recovery Plan (currently out for consultation to Partners) identifies a three pronged approach: supporting jobs and our communities; strengthening education and skills; investing in innovation and the industries of the future

A three year Tourism Strategy and action plan has been published, with 6 key themes: Angus Ahead, Food & Drink, Golf, Outdoor Activity, Heritage and Festivals. Assistance is being given to form industry groups who can work together on mutually beneficial joint marketing initiatives and develop new products which will meet the needs of the marketplace.

During 2010, Angus Council has launched a new grant scheme to encourage accommodation providers to become quality assured.

Various improvements are being implemented on the Angus Ahead portal website over the next year. Additionally, quarterly reports on Return on Investment (ROI) of websites will be produced during 2010/11 to ensure value of investment and to provide data which allows more effective and efficient marketing

The River South Esk catchment is of immense importance to Angus as it provides employment and opportunities for leisure pursuits, and supports a great variety of wildlife and plants. The River South Esk Catchment Management Plan is a tool that will be used as a basis for developing the work carried out in several areas including socio-economic factors.

Montrose Port is seen as well placed to benefit from future offshore renewable energy developments.

National Outcome 2

National Outcome 2: We realise our full economic potential with more and better employment opportunities for our people			
Local Outcomes	Indicators	Status Against Target	Progress
Angus residents have good employment opportunities	<ul style="list-style-type: none"> % of working age population economically active (EDP) 	↑	08/09 84.3% (4.6% above Scottish Average)
	<ul style="list-style-type: none"> Claimant count re unemployment as percentage of working age population (EDP) 	↑	March 2010 3.6% (0.9% below Scottish average)
	<ul style="list-style-type: none"> Gross Annual Median earnings in £'s for all employees living in Angus (EDP) 	↓	08/09 £23,987 (2.3% below Scottish average)

For full details of Indicators and delivery plans, see Angus Economic Development Partnership Full Year (2009/10 Progress Report on www.angus.org.uk)

Achievements

Despite the general economic decline, the rate of people economically active in Angus appears to have held up better than that in Scotland. In addition, unemployment in Angus has also been less severe than in Scotland as a whole.

The Working for Families Team was relaunched as the Towards Employment Team to give advice and assistance to families and individuals to get them back into employment, volunteering, training or education. Over the past year, the team helped 354 people into employment, education, training or volunteering, compared to 173 under the previous Working for Families programme.

In response to the economic downturn and rising unemployment, the Angus Employability Partnership, which is led by the council's economic development service, was launched to aid, support and co-ordinate the provision of employability services in Angus.

A consultation on proposals for a new multi-million pound business park for Arbroath, which could eventually accommodate around 1,000 jobs, was launched. The submission of the pre-planning application notice for the site to the west of Elliot Industrial Estate is the council's first step in the projected 12-year development plan for a new business park.

Below target indicators

Median earnings have been dropping both for employees living in Angus and those working in Angus. Many residents find work, often more highly paid, outside the county and this drop would seem to indicate that the recession is affecting employment opportunities in the local and surrounding area.

Delivering on Outcomes – the way ahead

The impact of the current economic climate is probably not yet fully reflected in the data available.

The Angus Economic Recovery Plan (currently out for consultation to Partners) identifies a three pronged approach: supporting jobs and our communities; strengthening education and skills; investing in innovation and the industries of the future.

An Angus Employability Partnership has been formed, with four sub-groups: Management Information Systems; Employer Engagement; Funding; Marketing. The various groups have good partner representation.

Partners will continue to respond to the considerable uncertainty over future Government policy in the area of employability.

National Outcome 3

National Outcome 3: We are better educated, more skilled & more successful, renowned for our research & innovation			
Local Outcomes	Indicators	Status Against Target	Progress
Young people and adults in Angus maximise their potential through learning opportunities	<ul style="list-style-type: none"> % of school leavers in positive and sustained destinations annual, school leaver destinations (LLP) 	↓	08/09 87.4%
	<ul style="list-style-type: none"> Number of working age people with severe literacy and numeracy problems engaging with provision (LLP) 	↓	09/10 622
	<ul style="list-style-type: none"> Number of Adult ESOL learners achieving learning goals (LLP) 	→	09/10 150

For full details of Indicators and delivery plans, see Lifelong Learning Partnership Full Year (2009/10) Progress Report on www.angus.org.uk

Achievements

Despite not achieving all of the targets set, the rise in the percentage of school leavers destined for higher education is a particularly positive development. The rate has increased from just over 27% in 2006/07 to over 35% in 2008/09. This increase fits well with a focus on research and innovation.

Extensive work has been undertaken to ensure that Angus schools are prepared for the implementation of the Curriculum for Excellence (CfE). Each school was asked to create individual CfE plans, with guidance from the council's education service.

More pupils took the opportunity to develop their skills through vocational learning courses ranging from motor vehicle maintenance to hairdressing. 574 pupils started accredited vocational programmes in the last school year – an increase of 48%.

Freedom to Learn – a project directly funded by the Scottish Government to enhance the literacy skills of individuals in contact with the justice system – achieved all of its milestones for the first year and a strong partnership has developed between the Scottish Prison Service, criminal justice service and community learning and development.

There were 150 participants in English for Speakers of Other Languages courses, an increase of 80 from the previous year, at community bases in Forfar, Montrose, Carnoustie, Arbroath and Brechin.

Significant steps have been made towards achieving a sustainable model for the delivery of community based English language tuition for speakers of other languages.

Below target indicators

There has been a 3% increase in the number of young people whose destination is unknown, therefore it cannot be determined whether they have moved into employment, training, further/higher education or volunteering.

The apparent drop in the number of new literacy learners is accounted for by a change in counting methodology. In previous years, learners studying on literacy and numeracy at Angus College were counted as new learners on each programme. This year's count reflects the actual number of people who have embarked on either literacy or numeracy programmes. Targets will now have to be adjusted to reflect this change in methodology.

There has been a significant drop in the numbers engaging in ESOL learning, which has been greater than anticipated. Provision in 2009-10 was maintained at a comparable level to the previous year and there is no single explanation for the drop in numbers. Practitioners suggest that there has been a change in the make up of the migrant worker population, with new residents from some countries less orientated towards English language development. Targets for future years reflect a drop in the level of resource available to support this strand of work, with Angus College's ESF Project ending at 31 March 2010.

Delivering on Outcomes – the way ahead

A co-ordinator (16+ Learning Choices) was appointed in February 2010 for a year to lead the development of a strategic plan and sustainable arrangements for services/initiatives which will help deliver positive outcomes for young people leaving school. In addition, a community learning and development (CLD) worker has been appointed for a year, primarily to work with third sector organisations to identify and develop opportunities for young people in Angus. A pilot project has also been established with Angus College, Volunteer Centre Angus, Skills Development Scotland and CLD focussing on young people in transition ie. those who are not yet ready to progress to a long-term destination such as college, training place or work. If successful, this will be expanded across other areas of Angus.

A 2009-11 Action Plan is in place to develop a sustainable 16+ Learning Choices Strategy. Regular contact between the Angus 16+ Learning Choices Co-ordinator, School Co-ordinators and Careers Advisors has been established and internal school teams are meeting regularly to identify and support young people at risk of not moving to a positive destination. There is close liaison with the Employability Partnership in identifying and cataloguing opportunities available to young people.

Discussions are taking place with partners to explore and expand opportunities and provision available to young people, including the provision

of tailored support via Activity Agreements and short stepping stones programmes.

A new life skills centre and community project will see a full-time volunteer academy and community project operate offering personal learning opportunities for the most disadvantaged people. A steering group of participants has been formed to take forward the project as a community interest company.

National Outcome 4

National Outcome 4: Our young people are successful learners, confident individuals, effective contributors and responsible citizens			
Local Outcomes	Indicators	Status Against Target	Progress
<i>Children and young people in Angus will have access to positive learning environments and opportunities to develop their skills, confidence and self-esteem to the fullest potential</i>	<ul style="list-style-type: none"> % (3 year averages) of primary pupils achieving Reading, Writing and Maths (CSEG) 	→	2008/09 Reading – 84 Writing – 76 Maths – 85
	<ul style="list-style-type: none"> % (3 year averages) of secondary pupils achieving Reading, Writing and Maths by the end of S2 (CSEG) 	→	2008/09 Reading – 68 Writing – 60 Maths – 62
	<ul style="list-style-type: none"> % (3 year averages) of (a) S4 pupils attaining English/Maths at level 3, (b) of S4 pupils attaining 5+ at level 5, (c) of S6 pupils attaining 3+ at level 6 (CSEG) 	(a) → (b) ↓ (c) ↓	2008/09 (a) 92 (b) 34 (c) 30
	<ul style="list-style-type: none"> Academic attainment of children aged 16 or over who ceased to be looked after (CSEG) 	→	2008/09 1 SCQF 3 – 87% Eng & Maths – 65%
	<ul style="list-style-type: none"> % of pupils taking part in a musical /artistic/cultural activity organised by the school – (a) Primary (b) Secondary (CSEG) 	(a) ↑ (b) ↓	2010 Primary – 71% Secondary – 23%

For full details of Indicators and delivery plans, see Angus Children's Services Executive Group Full Year(2009/10) Progress Report on www.angus.org.uk

Achievements

In Angus there continues to be a decrease of people with low or no qualifications. The rate continues to outstrip that across Scotland as a whole and is a positive development that can be expected to continue in future years.

Commitments to raise attainment across Angus schools have included the issuing of detailed guidance to support the implementation of the national reform of the curriculum and a phased introduction of the national schools intranet Glow in schools.

Most teachers have now undertaken Co-operative Learning Training. Literacy skills have been promoted through major local initiatives, including Keys to Literacy, Creative Writing and Moving Image Education. In all this work, there has been a strong emphasis on active learning approaches which engage and motivate pupils.

Below target indicators




There is a continuing need to provide support and constructive challenge to secondary schools in their efforts to improve performance in relation to 'by end of S4 '5 @ level 5' and 'by end of S6' '3+ @ level 6' attainment indicators. A major task which faces education services over the next four years relates to the development of a new approach to assessing and reporting on pupil attainment.

Delivering on Outcomes – the way ahead

Revised curriculum structures are in place in all schools. The new National Assessment and Skills Framework is well understood across all schools and all teachers are confident in applying the principles of the framework.

The use of current primary school and S2 indicators will cease at the end of this school session i.e. June 2010. Details of a new national assessment framework (to take account of the reform of the school curriculum) are still awaited.

National Outcome 5

National Outcome 5: <i>Our children have the best start in life and are ready to succeed</i>			
Local Outcomes	Indicators	Status Against Target	Progress
<i>Children and young people in Angus will live within a supportive family setting with additional assistance if required, or where this is not possible, within another care setting ensuring a positive and rewarding childhood experience</i>	<ul style="list-style-type: none"> Proportion of looked-after and accommodated children/young people stating they are happy in their care placement (a) 5 to 7 yrs (b) 8 to 9 yrs (c) 10 to 14 yrs <p>(CSEG)</p>	<p>(a) </p> <p>(b) </p> <p>(c) </p>	<p>March 2010</p> <p>(a) 100%</p> <p>(b) 88%</p> <p>(c) 97%</p>

For full details of Indicators and delivery plans, see *Angus Children's Services Executive Group Full Year (2009/10) Progress Report* on www.angus.org.uk

Achievements

A Corporate Parenting Strategy for Looked After Children in Angus was approved and implemented by Angus Council in 2009. The key priorities, commitments and actions within the strategy are now being taken forward through action plans within each department.

Services for children and families were redesigned to ensure an effective and relevant response to children in need. Family group conferencing has been established by Angus Council in partnership with Barnardo's. A new skills based fostering service linked to enhanced allowances was launched in January 2010.

Below target indicators

Viewpoint is used to engage with looked-after and accommodated children in ascertaining their views and the target is set at 100% even although it is recognised that this may not be achievable.

Delivering on Outcomes – the way ahead

A Multi-Agency Parenting Strategy for Angus is currently being taken forward following on from a successful development event held in January 2010. The development day helped share current best practice across partner agencies in terms of early years work, identify strengths, gaps and areas for improvement and make recommendations for further development of parenting services in Angus.

Workforce Development is and will continue to be a key priority for the early years and childcare sector within Angus. The Scottish Social Services Council places a requirement on all workers within children's day care services to register and have or be working towards a relevant qualification. As such, it will be crucial to continue to support staff to undertake accredited qualifications and to promote continued professional development.

Currently a wide range of development opportunities are available to the Early Years and Childcare Workforce including playgroup, nursery and out of school care staff as well as childminders. Consideration needs to be given to the resource implications of training all managers across Angus.

National Outcome 6

National Outcome 6: <i>We live longer, healthier lives</i>			
Local Outcomes	Indicators	Status Against Target	Progress
<i>The health of the Angus population is improved</i>	• Proportion of children in Primary 1 with their Body Mass Index outwith a healthy range (incl. overweight, obese & severely obese) (HIAG)	↓	2009/09 9.4% (obese, incl. severely obese)
	• Teenage pregnancy rate per 1,000 females aged under 16 (HIAG)	↓	2006-08 7.71 per 1,000 pop
	• Number of the smoking population who quit through cessation services at 1 month (HIAG)	↓	09/10 129 quit at 4 weeks
	• Proportion of new-born children exclusively breastfed at 6-8 weeks (HIAG)	↓	08/09 26.0%
	• Number and % of Primary 1 children with no signs of dental disease (HIAG)	→	2008 62.9%
	• Number and % of 3-5 year old children with dental registrations (HIAG)	→	Sept 2009 n = 2,539 71.6%
	• Number of suicides per 100,000 population (HIAG)	→	2004-2008 15.2 per 100,000 pop
	• Annual rate of increase of defined daily dose per capita of anti-depressants (CCHEG)	↓	February 2010 26.9
<i>Harm caused by the misuse of drugs and alcohol is reduced, resulting in improved quality of life in Angus</i>	• Number of alcohol related hospital discharges (ADP)	↓	2008/09 403 (0.96% of the Scottish total)
	• Number of alcohol related deaths (ADP)	↓	2008/09 20 (1.42% of the Scottish total)
	• Number of new individuals reported to the Scottish Drug Misuse Database per 100,000 (ADP)	↑	2008/09 297 per 100,000 (2.06% of the Scottish total)
<i>Children and young people in Angus will enjoy the highest attainable standards of physical and mental health, with access to suitable healthcare and support for safe and healthy lifestyle choices</i>	• Proportion of schools receiving 'Health Promoting Schools' accreditation (CSEG)	↑	May 2010 100%
	• Proportion of children achieving 1 hour physical activity per day (CSEG)	↑	2008/09 P6/7 – 94% S1/S2 – 82%

For full details of Indicators and delivery plans, see Full Year (2009/10) Progress Reports for Health Improvement Action Group; Alcohol and Drugs Partnership and Angus Children's Services Executive Group and the Community Care & Health Executive Group on www.angus.org.uk

Achievements

There has been an increase in terms of male and female life expectancy in Angus, with male life expectancy increasing from 75.7 in 2002/04 to 76.8 in 2006/08, and female life expectancy increasing from 79.4 in 2002/04 to 80.6 in 2006/08. Both rates are markedly above the Scottish average.

Significant progress has also been made in terms of coronary heart disease death rate which has fallen from 29.0 in 2002 to 18.7 in 2008, this performance has closed the gap with the Scottish average.

A draft Physical Activity Action Plan has been developed and is currently out for consultation.

The C-Card (which provides free condoms and advice to under 25s) micro-site was launched in March 2010 - www.taysideccard.org and the young people's health workers team provide access within one mile of each secondary school from January 2010. Sexual Health and Relationship Education (SHARE) training has been delivered to all secondary school Pupil Care and Support staff. Courses are also being offered to primary school teachers. Staff tutors have attended training to develop sex and relationship education (SRE) for young people with additional support needs.

A breastfeeding support worker has been appointed for fifteen hours per week to support work in the north-east and north-west localities.

The Angus Gold project, which works with the 50-plus population across Angus in a variety of ways, was independently evaluated by the Scottish Government. This recognised the positive impact the project has had on participants in relation to health, wellbeing and social contact.

User figures at leisure centres and swimming pools rose to 1,706,087 – an increase of 4.3%, while country parks received 636,135 visits – up by 2% from the previous year.

Below target indicators

Children's BMI:

A whole school approach is being looked into in order to meet the targets for reducing childhood overweight and obesity.

Teenage Pregnancy:

An improvement plan with driver diagram and measures has been produced by NHS Tayside to impact on teenage pregnancies rates across Tayside. Progress for 09/10 is behind schedule, however it is anticipated that the Tayside target to reduce the teenage pregnancy rate to 6.8/1000 will be met by 2010/11, it is expected that the Angus target of 5.6/1000 will now be met for 2011/12.

Smoking:

Measures have been taken throughout the year to try to improve recruitment to smoking cessation services. These include providing more community based groups, offering more 1-2-1 services, home visits and telephone support. Workplace based groups have been actively pursued and over the last 9 months these have taken place at an increased number of settings in both the public and private sector. Despite these efforts recruitment to the service has remained flat.

More evening groups being offered and meetings with primary care staff to promote the service and encourage referral have been arranged over the coming months.

Breastfeeding:

A robust implementation plan is being put into place following a Tayside-wide improvement event held in May 2010 to address this challenging issue. Breastfeeding support worker and health visitors are delivering packs to S5/6 pupils and all literature in waiting rooms has been reviewed to ensure they are up-to-date.

Anti-depressants:

Prescribing activity for anti-depressants has widened beyond the mental health agenda and therefore the HEAT target has not been met. The HEAT Target in relation to prescribing of anti-depressants has been reviewed and there will be no requirement to report on the current HEAT target after April 2010.

Alcohol related hospital discharges:

The increase in numbers could be attributed to the introduction of early screening and brief interventions in GP practices across Angus.

Alcohol related deaths:

Although the actual number of deaths has decreased since last year, the proportion of the Scottish total has increased.

Delivering on Outcomes – the way ahead

NHS Tayside's Equity Strategy – Communities in Control (2010), which has as its most important aim "Contributing to achieving health equity within a generation", has been welcomed by the Angus Community Planning Partnership. Partners are firmly of the view that the Health Equity Strategy needs to be embedded within the Single Outcome Agreement process, by integrating actions within the work of thematic partnerships' Delivery Plans. This strategy has potential implications across the board, with an emphasis on investment in community resilience. Action plans are due to be considered by NHS Tayside Board in autumn 2010.

Plans are underway to offer the new national training "Raising the Issue of Smoking in Pregnancy" to all midwifery staff in Angus. It is anticipated that the 09/10 target will be met by October 2010.

A key priority area for the Alcohol and Drugs Partnership over the coming years is recovery based services and interventions.

Curriculum for Excellence has an important role to play in promoting the health and wellbeing of children and young people. Good health and wellbeing is central to effective learning. This aspiration for every child and young person can only be met through a concerted approach: 'schools and their partners working together closely to plan their programmes for health and wellbeing explicitly, taking account of local circumstances and individual needs'.

National Outcome 7

National Outcome 7: We have tackled the significant inequalities in Scottish society			
Local Outcomes	Indicators	Status Against Target	Progress
<i>Children and young people in Angus and their carers will have access to high quality services and be assisted to overcome the social, educational, physical, environmental and economic barriers that create inequality</i>	<ul style="list-style-type: none"> Increase the average tariff score of the lowest attaining 20% (CSEG) 	↑	2008/09 53
	<ul style="list-style-type: none"> Reduce the gap to the remaining 80% (The difference between lowest 20% average tariff score and highest 80%) (CSEG) 	↑	2008/09 147
The housing needs of residents in Angus are met	<ul style="list-style-type: none"> Proportion of unintentionally homeless households in permanent accommodation (CCHEG) 	↓	09/10 70%
Multiple deprivation in Angus is minimised	<ul style="list-style-type: none"> Proportion of new housing which is 'affordable' (CCHEG) 	↑	2009/10 20% (79 new units)
	<ul style="list-style-type: none"> Number and % of people experiencing multiple deprivation in Angus (EDP) 	↑	4.2% (4,530) in worst 15%

For full details of Indicators and delivery plans, see Full Year (2009/10) Progress Reports for Angus Children's Services Executive Group, Community Care & Health Executive Group and Angus Economic Development Partnership on www.angus.org.uk

Achievements

The increase in the average tariff score of the lowest attaining 20% of pupils has been a positive achievement, rising from 47 in 2007/08 to 53 in 2008/09. This has reduced the gap to the remaining 80% of pupils from 155 in 2007/08 to 147 in 2008/09.

According to the Scottish Index of Multiple Deprivation, Angus fared better than other areas between 2006 and 2009. Angus residents living in the 15% worst deprived areas fell from 6,328 in 2006 to 4,530 in 2009.

During 2009-10, a total of 79 affordable houses were completed across Angus, in partnership with Scottish Government, local registered social landlords (RSL) and house builders. Partners are committed to investigating a range of alternative approaches to the delivery of affordable housing, such as privately funded shared equity and a shared ownership scheme.

The Home Insulation Scheme, covering some 14,000 homes in and around Brechin and Montrose, will also increase the disposable income of householders by reducing fuel bills and maximising benefit uptake.

Below target indicators

Performance in relation to unintentionally homeless households in permanent accommodation declined over the past year following a change in policy around the assessment of homelessness applications. Angus Council now consider all applications as a priority and therefore the volume of work has increased significantly and the time taken to find permanent accommodation has increased due to a static housing stock.

It should be noted that the national target relates to the assessment of homelessness applications, not the provision of permanent accommodation.

Delivering on Outcomes – the way ahead

Attainment:

Over the past 5 years, the development of resourced schools in Angus has allowed more children with complex needs to be educated in local mainstream provision. It should be noted that there is an increasing number of children with complex needs in Angus therefore the target to maintain at the current level will be challenging. This will also impact on adult services with more young people with complex needs requiring provision post school.

A new multi-agency Additional Support Needs Strategy and action plan is being developed and the current 'Support for Learners' Policy is being reviewed.

Homelessness and affordable housing:

The Housing Needs and Demand Assessment will help inform longer term targets for the delivery of affordable housing in Angus.

A new Local Housing Strategy will come into force in 2011 and will set out local targets. Common Allocations Policy with Registered Social Landlords and use of the Private Rented Sector, prevention of homelessness and encouraging new models of affordable housing are to be developed in association with partners. A strategic planning group has been established to monitor progress.

Multiple deprivation:

Developments with particular relevance include the new Local Housing Strategy and Angus Economic Development Partnership's focus and activity on Business Growth and Tourism and Equipping People for Employment, along with specific activity such as the Angus Economic Recovery Plan and the Employability Partnership all have a potential impact on Tackling Inequalities. These will help respond to multiple deprivation across the county, in addition to particular areas of higher concentration.

The Fairer Scotland Fund 2009/10 Annual Performance Report (see www.angus.org.uk) was being submitted to the Single Outcome Agreement Implementation Group in June 2010. Angus Council extended ring fencing of the Fairer Scotland Fund for one year (2010/11) but the Fairer Scotland Group is now reviewing provision post April 2011, when ring fencing will end.

National Outcome 8

National Outcome 8: <i>We have improved the life chances for children, young people and families at risk</i>			
Local Outcomes	Indicators	Status Against Target	Progress
<i>Children and young people in Angus will be protected from abuse, neglect and harm by others at home, at school and in the community</i>	<ul style="list-style-type: none"> % children/young people on the child protection register who feel safe where they live <ul style="list-style-type: none"> (a) 5 to 7 yrs (b) 8 to 9 yrs (c) 10 to 14 yrs <p>(CSEG)</p>	<p>(a) </p> <p>(b) </p> <p>(c) </p>	<p>March 2010</p> <p>(a) 100%</p> <p>(b) 63%</p> <p>(c) 76%</p>
	<ul style="list-style-type: none"> Number of pupils who have reported bullying incidents who feel that adults have listened and responded appropriately to their concerns <p>(CSEG)</p>		<p>2010</p> <p>98%</p> <p>(2 cases still being resolved)</p>
Children of substance misusing parents are supported in order to maximise their potential	<ul style="list-style-type: none"> Number and % of children of substance misusing parents being supported to remain in a stable and safe household <p>(ADP)</p>		<p>Mar 2010</p> <p>18 families</p> <p>23 children</p>
	<ul style="list-style-type: none"> Number and % of children of substance misusing parents participating in community activities <p>(ADP)</p>	Data being finalised	
	<ul style="list-style-type: none"> Number and % of children of substance misusing parents with improved school attendance <p>(ADP)</p>		<p>Mar 2010</p> <p>15 children reviewed and 5 (33%) had improved attendance</p>
	<ul style="list-style-type: none"> Number and % of children of substance misusing parents with improved school achievement and attainment <p>(ADP)</p>	Data being finalised	

For full details of Indicators and delivery plans, see Full Year (2009/10) Progress Reports for Children's Services Executive Group and Angus Alcohol and Drugs Partnership on www.angus.org.uk

Achievements

The HMle Joint Inspection of Services to Protect Children and Young People Follow Through Report, published in February 2009, noted that through the strong leadership of the Angus Child Protection Committee, services had continued to work well together and were active and productive in improving the provision for children in need of protection.

Improvements include working with families affected by substance misuse through the Montrose Link-Up Initiative and central coordination of information and concerns about children by NHS Tayside's "Joining Up the Dots" Group.

The increased focus on early intervention and the avoidance of harm to children, young people and families from domestic abuse and substance misuses is a significant positive achievement

CPM (Child Protection Messaging) is a system for alerting professionals to past or present child protection activity in relation to specific children. CPM is 'live' in Angus between social work staff and health staff and will be rolled out to education staff by September 2010.

Below target indicators

Viewpoint is being used to engage young people in ascertaining their views. A particular target group are children on the child protection register and one of the questions asked is 'do you feel safe where you live?' While the target is set at 100%, it is recognised that it may not be possible to achieve this due to individual circumstances at the time of completing the survey. The structure and content of the questions in Viewpoint are to be reviewed over the coming year.

Some difficulty has been encountered in accessing data that directly answers the question regarding analysis of the educational attainment and achievement of children and young people referred to Montrose Link-Up, an initiative which promotes a multi-agency response to identifying, supporting and protecting children affected by parental substance misuse.

Delivering on Outcomes – the way ahead

An educational toolkit on domestic abuse has been developed locally and the priority for the forthcoming year is to roll-out the toolkit across all schools in Angus.

An Inter-agency Early Screening Group has been established to identify and respond to children and young people where child protection concerns have been raised.

Angus has been identified as a 'learning partner' to explore the interface between CAPSM (children affected by parental substance misuse) and the principles of 'Getting it Right for Every Child' (GIRFEC). The aim is to strengthen the focus of adult substance misuse services on the needs of children, improve integration and promote resilience in families.

An outcomes checklist has been developed and has been implemented by the Link-Up staff in Montrose to monitor progress of individual outcomes for the children referred to this project.

National Outcome 9

National Outcome 9: <i>We live our lives safe from crime, disorder and danger</i>			
Local Outcomes	Indicators	Status Against Target	Progress
<i>Children and young people in Angus will have access to positive learning environments and opportunities to develop their skills, confidence and self-esteem to the fullest potential</i>	• Volume and rate of recorded crimes and offences per 10,000 pop (Groups 1 to 4) (CSP)	↑	2009/10 350
	• Number of people killed or seriously injured in road accidents/ million vehicle kms (CSP)	↑	2009/10 3 Children 59 Adults
	• Incidence of home fires resulting in death or injury (CSP)	↓	2009/10 Fatalities 1 Injuries 29
	• % of Angus population stating they feel safe (CSP)	↑	2009/10 Day – 94% Night – 69%
	• Number of crimes recorded with an "Alcohol–Offender" aggravator (CSP)	↑	2009/10 1,233
	• Drug offences – supply and possession with intent to supply Class (CSP)	↑	2009/10 61
	• Number of recorded domestic violence incidents per 10,000 pop 3 year average– all crimes with "Domestic" aggravator) (CSP)	→	2009/10 95 per 10,000 pop

For full details of Indicators and delivery plans, see Full Year (2009/10) Progress Reports for Community Safety Partnership and Angus Alcohol and Drugs Partnership on www.angus.org.uk

Achievements

The overall picture is one of positive improvements across most areas. The reduction in the number of people killed or seriously injured in road accidents/ per million vehicle kilometres is a positive achievement. The number has fallen consistently in the past decade, with a four-year rolling average baseline of 128 adults in 1994-1998 falling to 59 adults in 2009/10.

The reduction in recorded crime over time is also worthy of note, falling from a three year average of 429 in 2006-08 to 350 in 2009/10,

The number of offences committed in Angus by people who were under the influence of alcohol dropped last year as work to tackle alcohol abuse within the community continued.

The licensing board consulted with various organisations including Tayside Police and Community Councils on extending current byelaws banning the

consumption of alcohol in public places in Arbroath, Brechin, Carnoustie, Kirriemuir and Montrose and the possibility of establishing new byelaws in Forfar and Monifieth.

A successful joint initiative with partner agencies to tackle domestic abuse included women's safety seminars and the launch of the domestic violence alarms for people in the community who may be at risk of physical harm or abuse from spouses, partners, or ex-partners.

There was a reduction in the number of crimes of dishonesty reported, including shoplifting and vehicle crime. A number of partnership initiatives contributed to this, including the Doorstoppers initiative, which has continued to be developed in Angus, protecting residents from bogus sellers, pushy salespeople and other types of doorstep crime.

The No Cold Calling Zones, introduced to give added consumer protection to residents, were evaluated and revealed a decrease of 82 per cent in cold callers in these areas.

A number of projects addressed issues of antisocial behaviour across Angus. These included Friday Nite Projects in Kirriemuir and Arbroath attended by 400 young people, the deployment of a Community Task Force in Montrose and Brechin, and the development of a number of community-based projects such as Street Games For All and Adopt a School initiative.

Home Fire Safety Visits have exceeded target and have increased by 124% from the previous year.

Below target indicators

The one fatality to date was due to a criminal act but is still recorded as a fire fatality. However, incidents of fires have been reducing over the past few years, in line with national trends, and the number of home dwelling fires in Angus has reduced by 33.5% over the past year.

Delivering on Outcomes – the way ahead

The Community Safety Partnership has undertaken a third Strategic Assessment between January and March 2010 which has set the key priorities for 2010/11. These are: (very high priority) counter terrorism, drugs, alcohol, public protection and anti-social behaviour; (high priority) crime, road safety; (low priority) fire safety.

The Community Safety Partnership has worked closely with Focus on Alcohol Angus on a number of projects which are having a positive impact on reducing youth offending and anti-social behaviour. They include Total Dry Up (with Tayside Council on Alcohol and WEB Project), Friday Nite Project, Alcohol Awareness Week and the Best Bar None scheme.

The overall volume and rate of recorded crime and offences is reducing, not only in Angus but in Tayside. A number of public campaigns and joint initiatives have made positive contributions to this trend and, in particular, the deployment of a Community Task Force to different areas in Angus has had a major impact in reducing crime statistics.

National Outcome 10

National Outcome 10: We live in well-designed, sustainable places where we are able to access the amenities and services we need			
Local Outcomes	Indicators	Status Against Target	Progress
People in Angus can access amenities & services through a variety of affordable & sustainable means	<ul style="list-style-type: none"> % of the Angus population who can access amenities and services by affordable and sustainable means (AREP) 	↑	2009 Citizen Survey 87%
The places in which we live in Angus develop in a sustainable manner	<ul style="list-style-type: none"> Area of Derelict Land (Hectares) (AREP) 	↑	2009 112ha
	<ul style="list-style-type: none"> House completions in Angus 2008-2013 (AREP) 	→	June 09 to March 10 212
	<ul style="list-style-type: none"> % of Retail Space in Angus occupied (AREP) 	↑	09/10 90.5%

For full details of Indicators and delivery plans, see Angus Rural & Environment Partnership Full Year (2009/10) Progress Report on www.angus.org.uk

Achievements

Angus continues to provide a sustainable environment, with the amount of derelict land falling, from 179 hectares in 2002 to 112 in 2009. Similarly the percentage of people living within 500 metres of a derelict site fell from 19.8 in 2004 to 16.4 in 2009

A citizens' survey of 1500 people revealed a high level of satisfaction with quality of life in the county. Respondents were particularly positive about their neighbourhoods, the environment, and quality services.

The Angus Reputable Trader Scheme was launched to support traders who are providing first-class customer service and provide residents with a list of traders whose business have been found to come up to scratch. The scheme now has 55 member businesses, covering diverse areas such as the car trade, building trades and retail premises.

To assist voters with a hearing impairment, the council worked with Deaflinks – an organisation which champions equal access, equality and diversity for deaf people – to provide information in sign language to voters with a hearing impairment via the Angus Council website.

Delivering on Outcomes – the way ahead

The TAYplan Main Issues Report and related documents were approved for public consultation in March 2010. The new plan will develop a blueprint for where any new development should be located and the key issues surrounding land use.

An Angus Council member/officer working group has been established to consider issues relating to land use planning interests for Angus.

During the past year, TACTRAN, the regional transport authority, has become a member of the Rural and Environment Partnership and is working on developing a set of indicators in relation to accessibility and transport. Baseline data has recently been established and further discussions are taking place to determine targets.

National Outcome 11

National Outcome 11: We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others			
Local Outcomes	Indicators	Status Against Target	Progress
Citizens are involved in community life	<ul style="list-style-type: none"> Number of volunteering placements through Volunteer Centre Angus (LLP) 	↑	09/10 1,547
	<ul style="list-style-type: none"> % of volunteers reporting that they had a positive experience from their placement (LLP) 	↑	2009 Citizen Survey 98%
	<ul style="list-style-type: none"> % of people who are actively involved in volunteering (LLP) 	→	2009 Citizen Survey 11%
	<ul style="list-style-type: none"> % of people who feel they are influential in local/wider decision-making (LLP) 	→	2009 Citizen Survey 14%
<i>Children, young people in Angus will be involved in decisions that affect them, have their voices heard and be encouraged to play an active and responsible role in their communities</i>	<ul style="list-style-type: none"> % of young people reporting that their views influence the life and work of their school/community - (a) Primary (b)Secondary (CSEG) 	(a) → (b) ↓	2010 (a) 49% (b) 19%
	<ul style="list-style-type: none"> % of young people taking part in a volunteering activity organised by the school (CSEG) 	↑	2010 Primary – 60% Secondary – 18%
<i>People play an active role in how health, housing & community care services are designed and delivered</i>	<ul style="list-style-type: none"> % of service users satisfied with their involvement in the design of their care package (CCHEG) 	↑	2010 100%
<i>Carers are supported to undertake their caring role</i>	<ul style="list-style-type: none"> Number of carers who have opportunities to access information & training when they need it (CCHEG) 	↑	17 carers into training employment 342 leisure passes

For full details of Indicators and delivery plans, see Full Year (2009/10) Progress Reports for Lifelong Learning Partnership, Angus Children's Services Executive Group and the Community Care & Health Executive Group on www.angus.org.uk

Achievements

Angus has seen significant growth in volunteering. This is evidenced by growth in the number of volunteering placements organised through Volunteer Centre Angus, from 1289 in 2007/08 to 1547 in 2009/10. This formal work is in addition to the far more significant amount of informal activity that exists in Angus communities.

There were 31 consultations publicised on the Have Your Say website seeking the public's view on a range of issues.

The biennial survey of Angus Council Social Work and Health service users revealed that 93% of respondents believed that the services they receive meet their needs, an increase of 10%.

There has been a significant increase in the number of young people volunteering through referrals to Volunteer Academy and volunteering initiatives in schools. 139 young people achieved the Millennium Volunteering award in the past year.

There has been a significant increase (21%) in the number of service users being supported into education, training, volunteering and employment and this will continue to be a priority for the Community Care and Health Executive Group, especially in the current economic climate.

Below target indicators

There has been a slight decrease in the % of secondary pupils reporting that their views influence the life and work of their school/community. The survey is an annual exercise and the reduction could be due to the survey sample.

Delivering on Outcomes – the way ahead

NHS Tayside's Health Equity Strategy places significant emphasis on building local community capacity and empowering communities to deliver positive health outcomes. Delivering on this strategy will be a major challenge to the Board and its partners. Just as community capacity building and community empowerment have the potential to deliver against important health outcomes, they could also contribute to the achievement of a wider range of outcomes in the SOA.

A two year local community planning pilot commenced in July 2009, with consideration as to how to continue to support local communities to deliver on their own priorities and influence the way services are delivered in their areas being considered in early 2011. Draft ward based local community plans will be in place by the end of October 2010.

Annual community conferences will continue to be developed in conjunction with community representatives and led by staff from local community planning teams. Action points identified from the evaluation of the conferences will assist in identifying action plan points.

A new Angus Carers Strategy has the key priorities of involvement, provision of information, short breaks, health & well-being and young carers. A number of initiatives have been developed in partnership with Angus Carers Centre to promote training, employment and volunteering opportunities for carers.

National Outcome 12

National Outcome 12: <i>We value & enjoy our built and natural environment & protect & enhance it for future generations</i>			
Local Outcomes	Indicators	Status Against Target	Progress
<i>Angus' natural environment is protected and enhanced</i>	<ul style="list-style-type: none"> % of SSSI features in Angus in favourable condition (AREP) 	↓	March 2010 71.9%
<i>Angus' built environment is protected and enhanced</i>	<ul style="list-style-type: none"> No of designated Conservation Areas in Angus (AREP) 	↑	2009 19
<i>Angus' built and natural environment is valued and enjoyed</i>	<ul style="list-style-type: none"> Levels of satisfaction of built and natural environment in Angus (AREP) 	→	2009 Citizen's Survey 94% built environment 94% natural environment

For full details of Indicators and delivery plans, see *Angus Rural & Environment Partnership Full Year (2009/10) Progress Report* on www.angus.org.uk

Achievements

The 2009 Angus Citizens' Survey revealed that 94% of respondents were satisfied with both the built and natural environment in Angus, although this is a baseline figure it represents a very positive result.

£1.8 million was secured from the Scottish Government Town Centre Regeneration Fund to buy and renovate property in Brechin town centre.

Angus Council Building standards became the first council service to receive a national Customer Service Excellence award in recognition of its very high standard of customer service and commitment to continuous improvement.

Below target indicators

The drop in the % of SSSI (Sites of Special Scientific Interest) in favourable condition is due mainly to additional features being monitored and found to be in unfavourable condition. An alternative indicator has been recommended by Scottish Natural Heritage and the baseline data has already been established at 68.3% (see below):

*% of designated site features in Angus in favourable condition
(Includes SSSI, Special Protection Areas Special Areas of Conservation; and sites designated under the RAMSAR Convention.)*

Delivering on Outcomes – the way ahead

Work is currently underway to re-plot all listed buildings in Angus.

The City of Brechin Townscape Heritage Initiative (THI) is a 5 year programme of heritage led regeneration funded by Angus Council, the Heritage Lottery Fund and Historic Scotland, commencing in 2008. The THI aims to regenerate the centre of Brechin by undertaking a range of physical projects, training in traditional building skills in association with Angus College and public participation e.g. archaeological dig.

The THI fund was supplemented by £1.8m from the Town Centre Regeneration Fund (TCRF) in late 2009, which will be used to include environmental improvements, provide additional housing and allow the refurbishment of some properties to create modern retail and office space.

The River South Esk catchment is of immense importance to Angus. With industries such as farming, forestry, fisheries and tourism all taking place within the boundaries of the catchment, the area provides many people in the Angus area with employment. It also provides opportunities for leisure pursuits including walking, canoeing and cycling and supports a great variety of wildlife and plants

A challenge for the Community Planning Partnership will be to maintain the very high levels of satisfaction with the built and natural environment identified through our first Citizen Survey. The survey will be repeated biennially.

National Outcome 13

National Outcome 13: <i>We take pride in a strong, fair and inclusive national identity</i>			
Local Outcomes	Indicators	Status Against Target	Progress
<i>A good quality of life is enjoyed by all in Angus</i>	<ul style="list-style-type: none"> % of people in Angus who consider they have a good quality of life 	↑	2009 Citizen Survey 93%
<i>People feel welcome in Angus</i>	<ul style="list-style-type: none"> NI registrations to adult overseas nationals entering Angus (EDP) 	↑	08/09 1,290

For full details of Indicators and delivery plans, see Angus Citizen Survey 2009 on www.angus.gov.uk and Angus Economic Development Full Year (2009/10) Progress Report on www.angus.org.uk

Achievements

In the first Angus Citizen Survey in 2009, 93% of respondents stated that they were fairly or very satisfied with the quality of life in Angus.

In the last year, 11 partnership events were organised for migrant worker communities attracting over 1,000 people.

Delivering on Outcomes – the way ahead

A challenge for the Community Planning Partnership will be to maintain the level of satisfaction identified in the 2009 citizen survey, and increase the percentage of people who are very satisfied. The survey will be repeated biennially.

Between January and March 2010 the Housing Division of Angus Council carried out a housing survey and face-to-face interviews with migrant workers living and working in Angus, intended to assist with a better understanding of migrant workers housing needs and aspirations.

There are on-going efforts by partners to establish accurate information on numbers of workers coming to Angus and related implications. Pending a successful application to the Economic and Social Research Council, Angus will be included in a collaborative and comparative (urban/rural) research project to be carried out by the University of Glasgow exploring the experiences and longer term intentions of East European Migrants in Scotland.

National Outcome 14

National Outcome 14: We reduce the local & global environmental impact of our consumption & production			
Local Outcomes	Indicators	Status Against Target	Progress
<i>The carbon footprint of Angus is reduced</i>	<ul style="list-style-type: none"> The tonnage of CO₂ /capita for Angus (Carbon Footprint) (AREP) 	↓	2006 12.77t/cap
	<ul style="list-style-type: none"> Proportion of municipal waste landfilled (AREP) 	↑	09/10 40%
	<ul style="list-style-type: none"> Proportion of municipal waste recycled or composted (AREP) 	↑	09/10 39%

For full details of Indicators and delivery plans, see Angus Rural & Environment Partnership Full Year (2009/10) Progress Report on www.angus.org

Achievements

Angus has long had a positive record in terms of recycling and although the rate of improvement has slowed in recent years, there continue to be year-on-year improvements. Recent years have also seen reductions in the amount of waste arisings per capita in Angus.

The energy consumption and carbon footprint of schools has been reduced by the introduction of an overnight shutdown of all PCs in secondary schools from 6pm and a daytime shutdown by pupils when they have finished work on a PC.

The new Seaview Primary School in Carnoustie obtained the first A-rated Energy Performance Certificate in an Angus Council building, and the Carbon Trust, Low Carbon Building Award 2010.

The council became one of a small number of selected Home Insulation Scheme (HIS) areas in Scotland covering some 14,000 homes in and around Brechin and Montrose. This injected an estimated £2 million investment to the Angus economy in terms of employment opportunities and construction industry activity.

The proportion of domestic waste going to landfill sites dropped by 14%. The range of paper items that can be recycled using the green box was extended and household battery and mdf/chipboard recycling at recycling centres was introduced. Last year also saw the completion of further developments at Restenneth landfill site, near Forfar, which have reduced the environmental impact of waste.

Below target indicators

There are continuing difficulties in measuring the carbon footprint. Carbon footprints are calculated from a consumption perspective. This means that the impact of any good or service is allocated to the person and place where it is consumed, not where it is produced.

The Stockholm Environment Institute advised against using their data for an indicator as they cannot guarantee comparable datasets over time and against other local authorities. They recommend using the REAP (Resource and Energy Analysis Programme) tool, however it is likely to be too resource intensive for our use.

Angus Council achieved Carbon Trust Accreditation in January 2010 showing progress in reducing the carbon footprint of the estate through a range of projects.

Delivering on Outcomes – the way ahead

A sub-group of Angus Rural & Environment Partnership has been established to promote and co-ordinate adaptation and mitigation measures in relation to climate change in Angus through partner agencies strategies and action plans in relation to travel plans; estate management; alternative energy sources; waste reduction etc.

In its recent best value review of waste management, Angus Council recognised that achieving current and likely future targets on a basis which is affordable and acceptable to the public will be very difficult.

National Outcome 15

National Outcome 15: Our public services are high quality, continually improving, efficient and responsive to local people's needs			
Local Outcomes	Indicators	Status Against Target	Progress
<i>A good quality of life is enjoyed by all in Angus</i>	<ul style="list-style-type: none"> % of people stating they are satisfied with their neighbourhood 	➔	2009 Citizen Survey Open Spaces – 84% Cleanliness – 80% Shopping – 72% Roads/Lights – 59% Play areas – 54%
	<ul style="list-style-type: none"> % of people stating they are satisfied with public services 	➔	2009 Citizen Survey Fire & Rescue – 99% Libraries – 97% Schools – 95% Health – 94% Sports – 93% Social Work – 90% Parks – 89% Transport – 85% Police – 83% Street Cleaning – 82% Refuse Collection – 80% Community Wardens – 72% Phone Boxes – 67%
<i>People are able to access the support they need when they need it from health, housing & community care services</i>	<ul style="list-style-type: none"> Average time from referral to first service date for Free Personal Care (CCHEG) 	Data being finalised	
	<ul style="list-style-type: none"> Number & % of service users who believe that their needs have been met (CCHEG) 	↑	2010 93%
<i>People using health and community care services are enabled to remain active and independent within their communities</i>	<ul style="list-style-type: none"> % of service users aged 65 and over with intensive needs receiving services at home (CCHEG) 	↑	September 2009 14.5%
	<ul style="list-style-type: none"> No of service users supported into education, training, volunteering & employment (CCHEG) 	↑	09/10 Older People 203 Learning Disabilities 254 Alcohol & Drugs 48

For full details of Indicators and delivery plans, see *Angus Citizen Survey 2009* on www.angus.gov.uk, and *Community Care & Health Executive Group Full Year (2009/10) Progress Report* on www.angus.org.uk

Achievements

Angus Council continues to lead the way in Scotland in terms of the quality of its housing stock, with 83.6% of homes meeting the Scottish Housing Quality Standard. The council also delivers its services from high quality buildings, 89% of which were suitable for, and accessible to disabled people.

The state of infrastructure in Angus is also among the best in Scotland with only 27.1% of the road network to be considered for maintenance treatment in 2009/10, compared with 34.2% for Scotland as a whole in 2008/09.

Leisure services in Angus are well regarded by residents who are using them in ever increasing numbers, up from 7,991 per thousand residents in 2006/07 to 9,979 in 2009/10, this compares with a Scottish average of 4,761 in 2008/09.

Integral to the Community Care Change Programme is the establishment of enablement teams across Angus. The first of the teams became operational in July 2010. This model will help more people to maintain their independence in the community and reduce the proportion of people aged 65+ placed in institutional care.

In the first Angus Citizen Survey in 2009, a majority – and, in most cases, a significant majority - of respondents stated that they were satisfied with the services and facilities in their neighbourhood.

The biennial survey of Angus Council Social Work and Health service users revealed that 93% of respondents believed that the services they receive meet their needs, an increase of 10%.

Delivering on Outcomes – the way ahead

Neighbourhood/ Public Services:

A challenge for partners will be to maintain the level of satisfaction identified in the first Angus Citizen Survey. The survey will be repeated biennially.

Carers/Service Users:

The new Angus Carers Strategy has the key priorities of involvement, provision of information, short breaks, health & well-being and young carers.

A Change Programme Board has been established to oversee the three major redesign programmes within the partnership: redesign of learning disability services; redesign of older people's services; community medicine and rehabilitation redesign.

The Community Medicine & Rehabilitation Redesign aims to increase capacity and capability within communities and across all services, to provide proactive home based care wherever possible, ensuring equity of access to services across Angus. This will involve joint staff training and a comprehensive action plan. Locality working groups were established in May 2010 to co-ordinate this work.

The Scottish Government and COSLA have set out a framework inviting NHS Boards and local authorities to become test sites for the development of an integrated resource framework for health and social care services. This framework centres on the premise that existing funding arrangements are not adequate to cope with the financial challenges facing NHS boards and local

authorities in making investment decisions to address pressures due to demographic change and the global economy. The integrated resource framework aims to achieve real shifts in the balance of care between health and social care services. It is proposed that the test site “population” for Angus will encompass those service users over 65 in receipt of home care services.

In terms of the re-design of learning disability services, resource issues continue to affect services with the overall population of people with learning disability requiring services continuing to increase and level of need also increasing. This includes significant increases in the identification of individuals with autism. This is particularly worrying given the number of older carers continuing to support people with learning disability at home.

SECTION 4 ANGUS COMMUNITY PLANNING PARTNERSHIP REVISED STRUCTURE

The Angus Community Planning Partnership holds an annual planning day in March each year which allows partners, chief officers and staff to come together to reflect on both the current work of the Partnership and consider needs for the future. The main purpose of this year's planning day was to:

- consider the current partnership vision and priorities and discuss potential new and emerging priorities,
- reflect on the outcomes the partnership wants to achieve for individuals and communities as well as the impact of our outcome approach, and
- ensure that the current partnership structure is fit for purpose as the partnership moves into more difficult financial times, or whether adjustments need to be made.

The most important outcomes of the day were:

- the move to a single plan from April 2011
- a new vision and the introduction of a strapline
- five new Partnership values and five new corresponding priorities
- a new Partnership structure moving from eight thematic groups to five

It was agreed that the revised structures would be implemented by April 2011 – see below:

Thematic Partnership	Priorities	National Outcomes
Economic Development	Prosperous and Fair	1,2,7,13
Children's and Learning	Learning and Supportive	3,4,5,6,7,8,11
Community Safety	Safe and Strong	9,15
Community Care and Health	Caring and Healthy	6,7,8,11,15
Rural and Environment	Sustainable	10,12,14

